



RaincatcherTM

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Tel : 0845 838 7542 www.raincatcher.co.uk

Description of the Works	Bronze	Silver	Gold	Platinum	Commission Only
On Site Consultation	√	√	√	√	
Telephone Support during installation	√	√	√	√	
Site survey (including Risk Assessment level 4 only)			√	√	
Installation of RW Harvesting Tank including: Excavation Plant Tank Set Up Supply and Lay Backfill Supply and Lay Drainage and Ducts Filter Set Up Dome and Lid Set Up				√	
Install submersible pump in the tank			√	√	
Mains water back-up unit fitted with float switch and MDPE pipe taken back to tank			√	√	
Header tank installed with lid/lagging and fittings, mains water back-up unit fitted with level sensor & rainwater tank feed (either Rain Director system or Backup in Box)			√	√	
Direct supply unit installation, including; Depth probe or float switch Mains water connection Rainwater suction pipe connection Pump/control unit located & fixed			√	√	
Commission RW Harvesting system including ; Prime system Check three port valve operation Check water leaks under pressure See that the system is working (flushing WC's & external tap etc) Check header tank, sensor, RW feed pipe connection, correct filling pressure Check mains water back-up operation Check Harvesting tank and filter is clean, set up with pipe and calmed inlet, float switch fixed at correct level in tank		√	√	√	√
Issue Completion Certificate		√	√	√	√

Installation sheet details



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Bronze level detail

Installation level 1 comprises the following:

Description of the Works	Bronze
On Site Consultation prior to installation	√
Telephone Support during installation	√

Bronze level provides customers with a little help in the specification of the correct system prior to purchasing a system. We will survey the site for its suitability for a rainwater harvesting system and will suggest what will work best in terms of system and locations. We can also assist in the sizing of the rainwater harvesting tank and work together to provide a solution that best meets the individual requirements.

During installation by the customer or their builder, we are then at hand on the telephone to provide any assistance necessary or answer any questions during the installation.

Silver level Detail

Silver level comprises the following:

Description of the Works	Silver
On Site Consultation prior to installation	√
Telephone Support during installation	√
Commission RW harvesting system, including; Prime system Check three-port valve operation Check for water leaks under pressure See that system is working (flushing WC's & external tap etc) Check header tank, sensor, RW feed pipe connection, correct filling pressure Check mains water back-up operation Check harvesting tank & filter is clean, set up with pipe and calmed inlet, float switch fixed at correct level within tank	√
Issue Completion certificate	√

Silver level provides customers with the same assistance as Bronze plus our full commissioning of the system. We then provide a certificate for completion of the system, which confirms that all has been tested and is working as it should be.



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Gold level Detail

Gold level comprises the following:

Description of the Works	Gold
On Site Consultation prior to installation	√
Telephone Support during installation	√
Site survey (including risk assessment level 4 only)	√
Install submersible pump in tank, with feed pipe connected	√
Mains water back-up unit fitted with float switch and MDPE top up pipe taken back to tank	√
Header tank installed with lid/lagging and fittings, mains water back-up unit fitted with level sensor & rainwater tank feed (either Rain Director system or header tank with Backup in a Box)	√
Direct supply unit installation, including; Depth probe or float switch Mains water connection Rainwater suction pipe connection Pump/Control unit located & fixed	√
Commission RW harvesting system, including; Prime system Check three-port valve operation Check for water leaks under pressure See that system is working (flushing WC's & external tap etc) Check header tank, sensor, RW feed pipe connection, correct filling pressure Check mains water back-up operation Check harvesting tank & filter is clean, set up with pipe and calmed inlet, float switch fixed at correct level within tank	√
Issue Completion certificate	√

Gold level includes the installation of the internal parts of the rainwater harvesting system. Effectively, Gold level is for the complete system excluding the tank and filter package, which would be installed by ground workers or builders.

This is the most popular of options with large housing developments where the ground workers already have machines on site and can excavate and install the tanks quickly and efficiently in accordance with their programme. Then we can come in once the properties are up to roof level and install the internal parts, be they direct or indirect systems.

Once we have completed the installation we then carry out our commissioning service and again provide a completion certificate confirming that the system works as it is designed to.

Platinum level Detail

Platinum level comprises the following:

Description of the Works	Platinum
On Site Consultation prior to installation	√



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Telephone Support during installation	√
Site survey (including risk assessment level 4 only)	√
Installation of RW harvesting tank, including	
Excavation	
Plant	
Tank set-up	
Supply & lay of Backfill	
Supply & lay of Drainage & ducts	
Filter set-up	
Dome & lid set-up	√
Install submersible pump in tank, with feed pipe connected	√
Mains water back-up unit fitted with float switch and MDPE top up pipe taken back to tank	√
Header tank installed with lid/lagging and fittings, mains water back-up unit fitted with level sensor & rainwater tank feed (either Rain Director system or header tank with Backup in a Box)	√
Direct supply unit installation, including;	
Depth probe or float switch	
Mains water connection	
Rainwater suction pipe connection	
Pump/Control unit located & fixed	√
Commission RW harvesting system, including;	
Prime system	
Check three-port valve operation	
Check for water leaks under pressure	
See that system is working (flushing WC's & external tap etc)	
Check header tank, sensor, RW feed pipe connection, correct filling pressure	
Check mains water back-up operation	
Check harvesting tank & filter is clean, set up with pipe and calmed inlet, float switch fixed at correct level within tank	√
Issue Completion certificate	√

Platinum is the full installation of the rainwater harvesting system.

The only exclusions from gold level are removal of the site spoil from the excavated area for the tank and also a fused spur is required from an electrician and the plumbers need to bring a mains water connection to the location of the mains water backup operation. Once we have completed the installation we then carry out our commissioning service and again provide a completion certificate confirming that the system works as it is designed to.

Commission Only Detail

Description of the Works	Level 4
On Site Consultation prior to installation	X
Telephone Support during installation	X
Site survey (including risk assessment level 4 only)	X
Installation of RW harvesting tank, including	X



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Excavation Plant Tank set-up Supply & lay of Backfill Supply & lay of Drainage & ducts Filter set-up Dome & lid set-up	
Install submersible pump in tank, with feed pipe connected	X
Mains water back-up unit fitted with float switch and MDPE top up pipe taken back to tank	X
Header tank installed with lid/lagging and fittings, mains water back-up unit fitted with level sensor & rainwater tank feed (either Rain Director system or header tank with Backup in a Box)	X
Direct supply unit installation, including; Depth probe or float switch Mains water connection Rainwater suction pipe connection Pump/Control unit located & fixed	X
Commission RW harvesting system, including; Prime system Check three-port valve operation Check for water leaks under pressure See that system is working (flushing WC's & external tap etc) Check header tank, sensor, RW feed pipe connection, correct filling pressure Check mains water back-up operation Check harvesting tank & filter is clean, set up with pipe and calmed inlet, float switch fixed at correct level within tank	√
Issue Completion certificate	√

Once a system has been installed by others we attend site to commission the system. Once tested and checked, we then provide a completion certificate confirming that the system works as it is designed to.



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